
Introduction

City of Boston SuccessLink Summer Jobs Program Parent Survey – Summer 2022

Thank you for taking the time to complete this survey and your willingness to be part of this research study! You are receiving this survey because your youth applied to the SuccessLink summer jobs program. We want to make sure youth have the **BEST** possible summer job experience and your responses to this survey will help us do that. This study is being conducted by Professor Alicia Sasser Modestino from Northeastern University to better understand the impact of summer jobs on youth and how to improve the SuccessLink program.

The survey should take you about 10 minutes to complete. You will be asked about how your youth heard about the program, their experience with the application process, whether they were offered a job, and if so, the hiring process. At the end of the survey you will be asked if you would be willing to participate in a focus group to provide more information and feedback on your youth's experiences this summer. **If you participate in the focus group, you will be given a \$50 Amazon gift card to compensate you for your time.**

Your participation is **voluntary**. Read the questions carefully and answer to the best of your ability. If you answer "Other" and the question asks for you to fill in a blank, please do so. If you do not wish to answer a question, you can choose not to answer it.

This survey is entirely **confidential** and has been designed to protect your privacy. Individual responses will not be made public. The questions that ask about your background will be used only to ensure we are hearing from a diverse group of parents. **No names will ever be reported.**

The study may include risks that are unknown at this time. One possible risk is that answering some of the questions might make participants feel uncomfortable. If you feel uncomfortable answering certain questions it is okay to leave a response blank. If you have any questions regarding electronic privacy, please feel free to contact NU's Director of Information Security via phone at 617-373-7901, or via email at privacy@neu.edu.

There are no direct benefits to you from participating in this study. However, your participation may provide insights into improving the summer jobs program in the future. If you have any questions about your rights in this research, you may contact Nan C. Regina, Director, Human Subject Research Protection, Mail Stop: 560-177, 360 Huntington Avenue, Northeastern University, Boston, MA 02115. Tel: 617.373.4588, Email: n.regina@northeastern.edu. You may call anonymously if you wish.

If you have any questions about this study, please contact Alicia Sasser Modestino (a.modestino@northeastern.edu; 617-373-7998).

Thank you very much for your help!

Please click "Continue to the survey" below to begin.

☐ Continue to the survey

APPLICATION PROCESS

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In this section, we will ask you about your youth's experience with the application process.

How did you or your youth first hear about the SuccessLink summer jobs program (Check all that apply)?

- ☐ SuccessLink website
- ☐ SuccessLink text/email/newsletter
- ☐ School communication
- ☐ Guidance counselor
- ☐ After-school program
- ☐ Community based organization
- ☐ Another adult
- ☐ Another youth
- ☐ Other (please write in):

To what extent did you **encourage your youth to apply** to the SuccessLink summer jobs program?

Not at all Slightly encouraged Somewhat encouraged Moderately encouraged Strongly encouraged

☐ ☐ ☐ ☐ ☐

To what extent did you help your youth with the **initial application** to the SuccessLink summer jobs program (check all that apply)?

- ☐ Directed them to the website
- ☐ Reminded them of the deadline
- ☐ Helped them to navigate the SuccessLink web site to search for a job
- ☐ Helped them create a profile on the web site: name, phone address
- ☐ Helped them select which job to apply to
- ☐ Helped them put together a resume
- ☐ Helped them write a paragraph about their interests
- ☐ Other (please write in):

Was your youth offered a job through the SuccessLink summer job program?

- ☐ Yes
☐ No

HIRING PROCESS

In this section, we will ask you about your youth's experience with the hiring process.

Did your youth accept the job that was offered through the SuccessLink summer job program?

- ☐ Yes
☐ No

Did YOU receive an email from DYEE indicating that your youth had been selected for a job and needed to complete the hiring process?

- ☐ YES
☐ NO
☐ Don't Know

To what extent did you help your youth with the hiring paperwork (e.g., documenting Boston residency, etc.) once they were offered a job through SuccessLink?

- Not at all To a small extent To some extent To a moderate extent To a large extent
- ☐ ☐ ☐ ☐ ☐

What did you or your youth find difficult about the hiring process (check all that apply)?

- ☐ Accessing the SuccessLink web site
- ☐ Overcoming language barriers with instructions
- ☐ Completing online forms (Federal I-9 Employment Eligibility Verification, Federal W4 Federal Tax Withholding Form, Massachusetts M 4 State Tax Withholding Form, SORI or CORI request)
- ☐ Providing/uploading documents (e.g., showing proof of citizenship, school enrollment, Boston residency, social security card, work permit, SuccessLink employment contract)
- ☐ Transportation to/from DYEE office to complete the hiring process
- ☐ Other (please write in):

Which documents were the most difficult to obtain and/or upload during the hiring process (check all that apply)?

- ☐ Proof of US Citizenship or Alien Residency (e.g., U.S. birth certificate, alien resident card, Puerto Rican birth certificate, U.S. passport, Foreign passport with visible I-551 stamp, Employment registration card, or Certificate of citizenship or naturalization)

- ☐ Proof of School Enrollment (e.g., current BPS Aspen “info” page, online student management profile, report card or progress report, signed letter from school administrator, or current student ID card)
- ☐ Proof of Boston Residency (utility (water gas/oil, electric, cable, home phone) bill, current lease agreement, bank/credit card statement, care registration/insurance, letter from an approved government agency)
- ☐ Social Security Card
- ☐ Massachusetts Youth Employment permit (if Under 18)
- ☐ Successlink Employee Contract

Which of the following was difficult about obtaining the Massachusetts Youth Employment permit (check all that apply)?

- ☐ Filling out the form
- ☐ Getting signature from health care provider
- ☐ Getting signature from SuccessLink staff

In what ways do you think having a job through the SuccessLink summer jobs program impacted your youth’s development (e.g. social, emotional, academic, work-related)?

SUMMER EXPERIENCES

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In this section, we will ask you about your youth’s experiences last summer (July/August 2022).

Why did your youth choose not to accept the job that was offered through the SuccessLink summer job program (check all that apply)?

- ☐ Pay was too low
- ☐ Too far away/difficult to get to
- ☐ Not interested in the job they were offered
- ☐ Wanted remote work but was offered in-person job
- ☐ Wanted in-person work but was offered a remote job
- ☐ Got a different job (e.g., on their own or through another program)
- ☐ Went to summer school instead
- ☐ Babysat instead
- ☐ Volunteered instead
- ☐ Did extracurricular activities instead (e.g., sports, music, summer programs)
- ☐ Attended college prep program instead
- ☐ Vacation/travel instead
- ☐ Other (please write in):

What did your youth do instead of working through the SuccessLink summer jobs program (check all that apply)?

- ☐ Got a different job (e.g., on their own or through another program)
- ☐ Went to summer school
- ☐ Babysat
- ☐ Volunteered
- ☐ Did extracurricular activities (e.g., sports, music, summer programs)
- ☐ Attended college prep program
- ☐ Vacation/travel
- ☐ Other (please write in)

WRAPPING UP

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In this section, we will ask about future interest in the program as well as some basic demographic information so we can be sure that we are hearing from a diverse population of parents.

How likely is it that your youth would apply again next summer?

Not likely at all Slightly likely Somewhat likely likely Very likely

☐ ☐ ☐ ☐ ☐

What suggestions do you have for improving the program (e.g., application process, job matching process, hiring process)?

How do you identify your gender?

- ☐ Female
- ☐ Male
- ☐ Transgender
- ☐ Other (please write in):

What is your race?

- ☐ African American / Black
- ☐ American Indian / Native Alaskan
- ☐ Asian / Hawaiian / Pacific Islander

- ☐ Caucasian / White
- ☐ Two or more races
- ☐ Other race

Are you of Hispanic origin (Latino/Latina)?

- ☐ Yes
- ☐ No

Is there another language other than English that is regularly spoken in your home?

- ☐ Yes, Chinese
- ☐ Yes, Portuguese
- ☐ Yes, Spanish
- ☐ Yes, Vietnamese
- ☐ Yes, Other
- ☐ No other language

What neighborhood do you live in (CHECK ONLY ONE)?

- ☐ Allston / Brighton
- ☐ Beacon Hill / Back Bay
- ☐ Charlestown
- ☐ Chinatown
- ☐ Dorchester
- ☐ East Boston
- ☐ Fenway
- ☐ Hyde Park
- ☐ Jamaica Plain
- ☐ Other
- ☐ Mattapan
- ☐ Mission Hill
- ☐ North End
- ☐ Roslindale
- ☐ Roxbury
- ☐ South Boston
- ☐ South End
- ☐ West End
- ☐ West Roxbury

Would you be willing to participate in a 45 minute focus group to share your feedback with SuccessLink staff? We are interested in hearing your youth's summer experiences **even if they**

did not have a summer job through SuccessLink. You will be compensated with a \$50 gift card for your time. If so, please enter your name and the best phone number that we can use to reach you.

First Name:

Last Name:

Phone Number:

Email

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